

Patron Code of Conduct Policy

(Adopted January 2014; revised January 2015; revised July 2017; revised March 2018; revised February, 2022)

The Stickney Forest View Public Library District is dedicated to providing access to knowledge and information in a safe and comfortable environment. In accordance with the Illinois Local Library Act (75 ILCS 5), the Board of Trustees of the Stickney-Forest View Public Library has the power to “exclude from the use of the Library any person who willfully violates the rules prescribed by the board.”

The Board of trustees of the Library establishes its patron code of conduct as follows:

The Library requests that all patrons:

- Respect the rights of patrons, library staff, and library property
- Respect one another’s personal space and privacy
- Respect the rights of Library staff to work in a calm environment, free from harassment.
- Remember the library is a public shared space, used by all members of our community.
- Be aware of noise levels and do not disturb others. Conversations should be conducted quietly, head-phones should be turned to appropriate levels, and cell phone conversations should be taken to the lobby or outside.
- Be aware that video chat is not permitted on library computers or quiet space within the library, as the noise of the conversations can disturb other users. The library is also concerned with the privacy of other Library users who may be viewable on the web-camera without their consent.
- Keep Library entrances clear. Do not congregate near doorways or park bikes, skateboards, etc. in front of the doorway.
- Leave pets at home. Service animals are always welcomed by the Library, but all other pets should not be brought indoors. Other pets should not be left outside the doorway. Animals may occasionally be present at Library programs, with permission from the Library director.
- Park bikes in the appropriate rack, not in the lobby. All skates, skateboards, etc. should be picked up and carried while in the library.
- Throw trash in appropriate waste cans.
- Wear a shirt, shoes, and other proper attire. Bathing suits or clothing that uses objectionable language may not be worn on library premises.
- Drink beverages in a covered container only. No food or drinks may be near Library computers or lending laptops.
- Keep Library furniture in place.
- Keep personal items with you at all times. Library staff cannot monitor your personal property, and are not responsible for lost, damaged, or stolen items. Items left at the library that goes unclaimed (other than personal IDs) after two weeks will be donated to charity or discarded.
- Comply with the Library’s Internet Policy.
- Obey all applicable state, federal, and local law.

- Follow the policies, procedures, and guidelines as written or directed to by staff.
- Patrons are not to request staff's help with their own personal vehicle repairs, i.e. jump starting dead batteries, changing flat tires, etc.

The library requests that patrons refrain from the following behaviors, which are unacceptable or illegal:

- Loud or disruptive behavior, including but not limited to the use of profanity, obscenities, or abusive language, skating or using athletic equipment inside, public indecency, and/or public displays of affection
- Extreme lack of hygiene or excessive use of perfumes or colognes
- Loitering on Library property or trespassing in non-public areas
- Eating or drinking in the computer areas
- Drinking alcoholic beverages, other than at designated Library events (See the Library's Alcoholic Beverages Policy)
- Smoking (including e-cigarettes) or using illegal substances on library property
- Selling, panhandling, and/or distributing printed materials unless specifically permitted by the Library Director
- Inappropriate use of Library furniture or restrooms
- Leaving children under the age of nine unattended by a responsible adult, as outlined in the Unattended Children Policy
- Loitering in the Children's Department when over the age of 18 without being accompanied by a child
- Photographing or recording for any purposes unless specifically permitted by the Library director
- Rough play or violence of any kind
- Possessing weapons in the Library unless authorized by law
- Downloading, printing, or viewing materials that violate federal, state, or local laws, including copyright laws or licensing agreements
- Damaging or attempting to damage library property
- Stealing library property including, but not limited to books, computers, or furniture, or otherwise attempting to remove Library materials without proper checkout
- Violating any Library policies or guidelines
- Any other illegal activity not mentioned above

For repeated or severe violations to the Library's Code of Conduct Policy, see the Suspension of Library Privileges Policy.

Related

75 ILCS 16/30-55.55 – Exclusion of certain persons from library.

SFVPLD Alcoholic Beverages Policy

SFVPLD Computer and Equipment Policy

SFVPLD Internet Acceptable Use Policy

SFVPLD Photography and Filming Policy

SFVPLD Suspension of Library Privileges Policy
SFVPLD Unattended Children Policy
SFVPLD Vulnerable Adults Policy